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25th October 2023

Dear Parent/Carer,

PARENT/CARER SURVEY RESULTS 2023

I am delighted to share with you the very positive feedback we have received in our recent Parent/Carer Survey.

Below is a summary of the results.

Question 1 My child is happy at Ouston Primary School

98% agreed or strongly agreed

A comment was made around anxiety for children if communication is not clear, particularly around homework. We will continue to ensure that Class Dojo is used effectively as a communication tool.

Question 2 My child feels safe at Ouston Primary School

100% agreed or strongly agreed

Question 3 Ouston Primary School makes sure that pupils are well behaved

91% agreed or strongly agreed (9% neither agreed or disagreed)

Question 4 My child has been bullied and the school dealt with the bullying quickly and effectively

80% said their child had never been bullied.

Of the 20% who said their child had been bullied at some point, 16% agreed or strongly agreed that this had been dealt with quickly and effectively.



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Question 5 The School makes me aware of what my child will learn during the year

91% agreed or strongly agreed

Some very positive comments about our Welcome to the New School Year meetings and use of Class Dojo to inform parents/carers about learning and school activities.

Question 6 When I have raised concerns with the school they have been dealt with properly

36% had not had any concerns

Of the remaining 64%, 60% said their concerns had been dealt with properly.

A number of very positive comments where parents/carers gave examples of issues or concerns that had been dealt with well

Question 8 (if answered yes to Question 7 that their child has Special Educational Needs and/or disabilities) My child has SEND, and the school gives them the support they need to succeed.

34% agreed or strongly agreed

60% neither agreed or disagreed. *We will carry out a further survey with more specific questions for parents/carers of pupils on the SEND register to find out more about views in this area.*

Question 9 The school has high expectations for my child.

86% agreed or strongly agreed

14% neither agreed or disagreed

Question 10 My child does well at this school.

95% agreed or strongly agreed (5% neither agreed or disagreed)

Question 11 The school lets me know how my child is doing.

88% agreed or strongly agreed (7% neither agreed or disagreed)

Question 12 There is a good range of subjects available to my child at this school.

88% agreed or strongly agreed (12% neither agreed or disagreed)

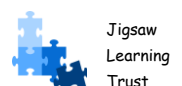
Question 13 My child can take part in clubs and activities at this school.

75% agreed or strongly agreed (19% neither agreed or disagreed)



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There were one or two comments here about having a wider range of clubs and particularly for KS1. This is something we will look to strengthen this year.

Communication about after school clubs was seen as an issue sometimes. We will ensure details about upcoming clubs are added to Class Dojo in addition to letters being given out.

Our staff are very good at giving their time after school to offer a range of clubs (with no charge to parents/carers). These include: Football, Netball, Athletics, Cross Country, Tag Rugby, Choir, Fitness/Fun Games, Cookery, Recorder. Others (such as Irish Dancing and Multi-Skills) are delivered through external providers. We will offer a range of additional clubs across the year and are currently putting together a leaflet which will show what is on offer and when. You should receive this leaflet in the first week back after half term.

There were also some positive comments about our childcare provision 'Kidz Club'

Question 14 The school supports my child's wider personal development.

79% agreed or strongly agreed (21% neither agreed or disagreed)

Question 15 I would recommend this school to another parent

91% agreed or strongly agreed (7% neither agreed or disagreed)

Some lovely comments from the whole survey included:

'I have recommended the school to others and at present will continue to do so'

'I'm very pleased with the school and it's hard working staff. Thank you for what you do'

'I love hearing stories of his activities throughout the day. He looks forward to school and has a good relationship with his teachers'

'I am happy in the way my child is managed at school and have trust in the staff to act appropriately'

'Even in a couple of weeks the progression in my child's knowledge and communication levels have soared. I can see how productive and positive having structure is'

'The app Dojo is a fantastic way to communicate, especially when my child goes to Kids Club on an evening so catching up at pick up times isn't always possible'



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We very much appreciate the time parents/carers have taken to respond to our survey. It is lovely to see the positive responses and comments and very useful to pick up on any queries/areas of concern and hopefully clarify or resolve these. All of the feedback is invaluable and supports us with our school development plans. As always, we will endeavour to continually improve and refine procedures as needed and strive to provide the very best education, experiences and opportunities for our children. We will repeat the survey again in July 2024

Yours Sincerely,

Mrs Lavelle

Headteacher



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